

Feedback from Questionnaire

Thank you so much to all of you who completed our questionnaire last term. Over 50% of you responded and below is a report on our findings.

- **Admissions and Settling In** - 94% Parents of Children agreed or strongly agreed that our admissions and settling procedures are effective and that their children settle well into Nursery. We are working to ensure that isolated instances where information isn't received are remedied.
"The home visit was of such use to me. It gave me all the relevant information I needed as well as a chance to meet my son's teacher in his own environment."
- **Sharing Information and Parent Partnership** - 97% of respondents feel the school has good systems in place to share information with parents and the Parentmail is informative and useful. 94% of you also agreed that you have regular opportunities to find out how your child is progressing at nursery. May we remind you that we have parent evenings every term, and other parent interviews at the end of a child's first term and first year. You are always welcome to make appointments to talk to your child's group leader outside these times if you would like to.
2 parents were not aware of the parent's notice board and parent's library. The notice board is in the children's cloakroom area, we are in the process of making a new sign to highlight it. We are going to move the parent's library to the entrance hall as the community room is currently less accessible due to forest school using it.
Only 42% of parents were interested in parent sessions or courses and 25% disagreed that they were interested. The subjects mentioned related to language development, parenting, child development, first aid and creativity. We will hold a language development course in the second half of this term.
95% of parents agreed that they felt comfortable about approaching the school with a question, suggestion or problem.
- **Forest School** - Thy introduction of the Forest School session has been received very positively. You all agreed that the picnic or hot lunch was beneficial to your children and that learning outdoors has many benefits for the children's emotional and social development. You also all agreed that you were happy for your child to explore and investigate new experiences even if it means they get a bit muddy.

- Comments included "fantastic", "wonderful", "definitely worthwhile", "positive impact". "Forest School has encouraged us (as a family) to try and do similar activities, whatever the weather."
- **Chameleon Club** - 90% of respondents agreed that Chameleon Club sessions suited their needs and 93% felt the cost of the sessions represents good value for money. You all agreed that the Chameleon Staff are knowledgeable, friendly and supportive and all children who use the club enjoy it. You also all agreed that using the club before your child start nursery helps them to settle and believe the partnership holiday club at Willowcroft is a good idea. Comments include, "Daycare and Holiday Club were extremely positive experiences."
 - **Moving on to Primary School** - 86% of children will move on to primary school before they are 5 with the age of these children being 4years 9 months or more. 14% will stay at Nursery as long as they are entitled to. The main reasons that children leave early were stated as, "siblings already at school so ease of just one pick up", "friends/peers all going and easier to settle with a group of friends", "guarantee of first choice place."
 - **Overview** - We were delighted with the responses to this section. 99.73% of responses were positive comments about your child's enjoyment, safety and care as well as the schools leadership and management and the extent to which children's and parent's views are taken into account. Some of the wonderful comments included:-
"Lydalls is definitely as good as its reputation"
"We are really happy with Lydalls and would recommend it to anyone"
"I believe the nursery is seeking the very best for each child. First and foremost in every decision is the child"
1 parent commented on how busy registration time can be. In response to this we have split the registration areas. We are considering introducing a system of self registration. We also remind parents that they are welcome to stay and play with their child and may register anytime between 9 and 9.20am

Thank you to everyone who responded. Can we remind you that we always welcome your comments and ideas. Please either speak to a member of staff or write your idea or comment on a card and put it in the suggestions box in the entrance hall.

Thank you once again for your continued interest and support.

With best wishes

Claire